The product I have ordered is limited, what does that mean?



(i) You are here:

EDQM FAQs / EDQM FAQs in English / PRODUCTS AND SERVICES (Publications, Reference standards, CombiStats) / EDQM reference standards / Ordering EDQM Reference Standards? / The product I have ordered is limited, what does that mean?

Answer:

Some items are subject to restrictions (e.g. 1 unit every 30 days) to prevent stock depletion, but also to ensure that as many customers as possible can get at least some of the quantity they want to buy. These items cannot be backordered. Customers are requested to return their order, within the time limit shown on the order confirmation.