I have ordered from the EDQM in the past, why do I have to complete a Customer Information Form?



(i) You are here:

EDQM FAQs / EDQM FAQs in English / PRODUCTS AND SERVICES (Publications, Reference standards, CombiStats) / Payments and Accounts / I have ordered from the EDQM in the past, why do I have to complete a Customer Information Form?

Answer:

When accounts are dormant for at least 18 months, we ask our customers to complete a new form to ensure our records are up-to-date and to inform you of the latest EDQM Terms & Conditions.