

# Can I modify or cancel my order EDQM reference standards order?



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## Answer:

Cancellations or modifications can only be accepted within 24 hours from when the order confirmation email is sent by the EDQM. After this time, you will not be able to modify or cancel your order and you will remain financially liable for it.

Cancellation or modification requests can be sent [by clicking on this link](#). In the subject line, please write "Cancellation" or "Modification", followed by the order confirmation number or your purchase order number if you have not received an order confirmation.