

How can I place an order or ask for a quotation?



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Answer:

You can place an order or ask for a quotation via the [EDQM Store](#) (the [EDQM Store User Guide](#) can be downloaded from the home page). If you make an order, you will immediately receive a temporary order confirmation. Your order will be validated by the EDQM within 2 working days. You will then receive the final order confirmation.

Please note that quotations issued online have to be transformed into orders via the [EDQM Store](#) (see the [EDQM Store User Guide](#) for more information).

If you prefer, you can send your orders or quotation requests by email to orders@edqm.eu. Please note that your request has to be printed on your company's letterhead and attached to your email. You will normally receive an order confirmation within 2 working days and a quotation within 5 working days.

Do not submit the same order multiple times by email and/or via the [EDQM Store](#): you will be financially liable for duplicate orders made.