

I have forgotten my username and password.



You are here:

[EDQM FAQs](#) / [EDQM FAQs in English](#) / [EDQM ELECTRONIC PUBLICATIONS - TECHNICAL SUPPORT](#) / [Pharmeuropa online](#) / [Pharmeuropa technical assistance](#) / I have forgotten my username and password.

Answer:

On the Pharmeuropa online [homepage](#), click on 'Sign in' on the right of the menu bar. In the authentication window, click on 'Forgot your password?'. Enter your e-mail address and click on 'Validate'. An e-mail will be sent to your mailbox immediately with a link to reset your password. If you do not receive an e-mail, please make sure you entered the e-mail address you originally registered with, and check your spam folder.