

COMMUNICATIONS & EVENTS

Events

- I cannot register online, can I send my registration form via the EDQM's website?
- Why do I need to create an account to register for an EDQM event?
- I have already registered for this conference, can I make changes to my registration information?
- How can I find out if there are still places available for an event?
- Am I entitled to a reduced rate?
- How can I be sure that the EDQM has received my registration?
- Is there a registration deadline?
- Can I register at the venue?
- What if I have to cancel my registration?
- Do I have to make my own hotel reservation?
- Can I be placed on a mailing list to obtain information on forthcoming events?
- Can the conference materials provided at the conference be purchased?
- I will arrive by car. Are there car parking facilities at the EDQM?
- If I have not paid my registration fee, will I be allowed to attend the event?
- My question about events is not in the FAQs - how can I contact the EDQM?

EDQM Visits

- How can I arrange a visit to the EDQM?
- My question about visits is not in the FAQs - how can I contact the EDQM?

Webinars

- What are the technical requirements for participating in webinars?
- Is there a registration deadline for webinars?
- How do I join the webinar?
- Can I participate if I live outside Europe? What time is the webinar? What time zone is 'CET'?
- I am having trouble with the audio - how can I ask for technical help during the webinar?
- Is it possible to test the audio beforehand?
- I can't make the webinar at the scheduled time. Can I view the webinar at a later time? Will a recording be made available?
- Can I transfer my registration to another person?
- Can I change my Webinar ID and Access Code?
- Will there be an opportunity to ask questions?
- How do I send a written question to the presenter?
- Can I send in my questions for the Presenter ahead of time?
- Can I get a copy of the slides being used in the webinar?
- What should I do if I need to cancel my registration?
- My question about webinars is not in the FAQs - how can I contact the EDQM?