## We have sent you an invoice for goods or services provided to the EDQM but, according to our records, it has not been paid.



(i) You are here:

EDQM FAQs / EDQM FAQs in English / PRODUCTS AND SERVICES (Publications, Reference standards, CombiStats) / Payments and Accounts / We have sent you an invoice for goods or services provided to the EDQM but, according to our records, it has not been paid.

## Answer:

You can contact us via the EDQM HelpDesk. Please quote your invoice number, our order reference and the outstanding amount.

For information on how to use the EDQM HelpDesk, please see the HelpDesk User Manual.