## **Payments and Accounts**

- We have sent you an invoice for goods or services provided to the EDQM but, according to our records, it has not been paid.
  Can I order an EDQM product without completing the Customer Information Form?
  I have ordered from the EDQM in the past, why do I have to complete a Customer Information Form?

- I would like to contact EDQM about payments, but my item is not in the FAQs