

Shipment of EDQM reference standards orders

- [Can I track my order of EDQM reference standards?](#)
- [I think my package has been lost. What should I do?](#)
- [Why have I only received part of my order of EDQM reference standards?](#)
- [Will my order of EDQM reference standards be delivered to my office?](#)
- [Where can I find the documents I need to proceed with customs duties?](#)
- [Can I return EDQM reference standards?](#)
- [The parcel is damaged and the vials inside are broken. What should I do?](#)
- [My question about the shipment of an EDQM reference standards is not in the FAQs - how can I contact the EDQM?](#)