

Do I need an import licence or do I need to provide any special documentation when ordering EDQM reference standards?



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Answer:

Before you make your order, check if the local, regional or national authorities in the importing country require any specific documentation and confirm that the product you wish to order can be legally imported. All necessary documentation must be provided to the EDQM when placing your order (especially for biological products). For details related to specific countries, please consult the [Ph. Eur. Reference Standards Database](#) and the order confirmation.

For controlled items, identified in our official online [Ph. Eur. Reference Standards Database](#) by an asterisk ("*"), you need to provide the EDQM with an import licence before we can request an export licence from the French authorities to send you the products. Please note that it can take up to 10 weeks to obtain this document.

Note: for *ODS (ozone-depleting substances) products, please refer to the specific FAQ.

For more information, see our document .