

# I would like to submit an idea/feedback to improve the quality of your service.



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## Answer:

In order to improve its Quality Management System, the EDQM would be pleased to receive any feedback from users and/or any suggestions to help improve the service we deliver.

Please contact us via the [EDQM HelpDesk](#). For information on how to use the EDQM HelpDesk, please see the [HelpDesk User Manual](#).

**NB:** not all feedback and suggestions will receive a detailed reply, but they will all be considered as part of our continuous improvement action plan.