

How can I submit my comments and/or suggestions to improve the quality of your service?



You are here:

[EDQM FAQs](#) / [EDQM FAQs in English](#) / [QUALITY & SAFETY](#) / How can I submit my comments and/or suggestions to improve the quality of your service?

Answer:

In order to improve its Quality Management System, the EDQM would be pleased to receive any feedback from users and/or any suggestions to help improve the service we deliver.

Please contact us via the [EDQM HelpDesk](#). For information on how to use the EDQM HelpDesk, please see the [HelpDesk User Manual](#).

NB: not all feedback and suggestions will receive a detailed reply, but they will all be considered as part of our continuous improvement action plan.